

Free fraud & cybercrime advice at your local library in 2025-2026!



- Know the warning signs of fraud and cybercrime.
- Know how to protect yourself by securing your accounts, data, and devices.
- Know how to report and recover from fraud and cybercrime.

Hertfordshire Police is working with Hertfordshire Libraries to provide the public with crime prevention advice. Join us for a series of informative talks* by experts from Hertfordshire Police, Hertfordshire County Council's Shared Anti-Fraud Service, Trading Standards, and Beacon/Victim Care. There is a chance to ask the experts questions over a cup of tea or coffee.

In addition, sign up to Herts Connected, a free interactive messaging service from Hertfordshire Constabulary to keep up to date with crime prevention advice and what is happening in your local area such as these Cybercrime & Fraud Awareness events (with up-to-date schedule of talks). It's free and easy to sign up here: <https://www.hertsconnected.co.uk>.

**Schedule of talks are subject to change.*

Letchworth - Wednesday 8th October 2025

Letchworth Library
Broadway, Letchworth Garden City, SG6 3PF

10:45-11:00 - Event open to public

11:00-12:00 - Talk: Rogue Traders & Scams - Trading Standards

12:15-12:30 - Talk: Fraud against the Council - HCC SAFS

12:45-13:45 - Talk: Cybercrime & Fraud Prevention - Herts Police

14:00-15:00 - Talk: Scams & Victim Support - Beacon/Victim Care

15:30 - Finish

Oxhey - Friday 17th October 2025

Oxhey Library
Bridlington Road, Watford, WD19 7AG

14:00-14:15 - Event open to public

14:15-15:15 - Talk: Cybercrime & Fraud Prevention - Herts Police

15:30 - Finish

Croxley Green - Tuesday 25th November 2025

Croxley Green Library
Barton Way, Croxley Green, WD3 3HB

10:45-11:00 - Event open to public

11:00-12:00 - Talk: Cybercrime & Fraud Prevention - Herts Police

12:15-13:15 - Talk: Scams & Victim Support - Beacon/Victim Care

13:30-14:30 - Talk: Rogue Traders & Scams - Trading Standards

14:45-15:00 - Talk: Fraud against the Council - HCC SAFS

15:30 - Finish

Hemel Hempstead - Wednesday 3rd December 2025

Hemel Hempstead Library
The Forum, Marlowes, Hemel Hempstead, HP1 1DN

10:45-11:00 - Event open to public

11:00-12:00 - Talk: Scams & Victim Support - Beacon/Victim Care

12:15-13:15 - Talk: Rogue Traders & Scams - Trading Standards

13:30-13:45 - Talk: Fraud against the Council - HCC SAFS

14:00-15:00 - Talk: Cybercrime & Fraud Prevention - Herts Police

15:30 - Finish

Hoddesdon - Friday 30th January 2026

Hoddesdon Library
98A High Street, Hoddesdon, EN11 8HD

10:45-11:00 - Event open to public

11:00-12:00 - Talk: Rogue Traders & Scams - Trading Standards

12:15-12:30 - Talk: Fraud against the Council - HCC SAFS

12:45-13:45 - Talk: Cybercrime & Fraud Prevention - Herts Police

14:00-15:00 - Talk: Scams & Victim Support - Beacon/Victim Care

15:30 - Finish

Hitchin - Friday 27th February 2026

Hitchin Library
Paynes Park, Hitchin, SG5 1EW

10:45-11:00 - Event open to public

11:00-12:00 - Talk: Scams & Victim Support - Beacon/Victim Care

12:15-13:15 - Talk: Rogue Traders & Scams - Trading Standards

13:30-13:45 - Talk: Fraud against the Council - HCC SAFS

14:00-15:00 - Talk: Cybercrime & Fraud Prevention - Herts Police

15:30 - Finish

Hatfield - Friday 20th March 2026

Hatfield Library
White Lion Square, 26-32 Town Centre, Hatfield, AL10 0LD

10:45-11:00 - Event open to public

11:00-12:00 - Talk: Cybercrime & Fraud Prevention - Herts Police

12:15-13:15 - Talk: Scams & Victim Support - Beacon/Victim Care

13:30-14:30 - Talk: Rogue Traders & Scams - Trading Standards

14:45-15:00 - Talk: Fraud against the Council - HCC SAFS

15:30 - Finish

St Albans - Wednesday 4th February 2026

St Albans Library
Level 2, The Maltings, St Albans, AL1 3JQ

10:45-11:00 - Event open to public

11:00-12:00 - Talk: Cybercrime & Fraud Prevention - Herts Police

12:15-13:15 - Talk: Scams & Victim Support - Beacon/Victim Care

13:30-14:30 - Talk: Rogue Traders & Scams - Trading Standards

14:45-15:00 - Talk: Fraud against the Council - HCC SAFS

15:30 - Finish

Borehamwood - Wednesday 11th March 2026

Borehamwood Library
96 Shenley Road, Borehamwood, WD6 1EB

10:45-11:00 - Event open to public

11:00-12:00 - Talk: Rogue Traders & Scams - Trading Standards

12:15-12:30 - Talk: Fraud against the Council - HCC SAFS

12:45-13:45 - Talk: Cybercrime & Fraud Prevention - Herts Police

14:00-15:00 - Talk: Scams & Victim Support - Beacon/Victim Care

15:30 - Finish

Bishops Stortford - Wednesday 15th April 2026

Bishop's Stortford Library
The Causeway, Bishop's Stortford, M23 2EJ

10:45-11:00 - Event open to public

11:00-12:00 - Talk: Scams & Victim Support - Beacon/Victim Care

12:15-13:15 - Talk: Rogue Traders & Scams - Trading Standards

13:30-13:45 - Talk: Fraud against the Council - HCC SAFS

14:00-15:00 - Talk: Cybercrime & Fraud Prevention - Herts Police

15:30 - Finish

Ware - Monday 20th April 2026

Ware Library
41-45 High Street, Ware, SG12 9BA

10:45-11:00 - Event open to public
11:00-12:00 - Talk: Rogue Traders & Scams - Trading Standards
12:15-12:30 - Talk: Fraud against the Council - HCC SAFS
12:45-13:45 - Talk: Cybercrime & Fraud Prevention - Herts Police
14:00-15:00 - Talk: Scams & Victim Support - Beacon/Victim Care
15:30 - Finish

Stevenage - Monday 8th June 2026

Stevenage Central Library
Southgate, Stevenage, SG1 1HD

10:45-11:00 - Event open to public
11:00-12:00 - Talk: Scams & Victim Support - Beacon/Victim Care
12:15-13:15 - Talk: Rogue Traders & Scams - Trading Standards
13:30-13:45 - Talk: Fraud against the Council - HCC SAFS
14:00-15:00 - Talk: Cybercrime & Fraud Prevention - Herts Police
15:30 - Finish

Watford - Wednesday 3rd June 2026

Watford Central Library
Hempstead Road, Watford, WD17 3EU

10:45-11:00 - Event open to public
11:00-12:00 - Talk: Cybercrime & Fraud Prevention - Herts Police
12:15-13:15 - Talk: Scams & Victim Support - Beacon/Victim Care
13:30-14:30 - Talk: Rogue Traders & Scams - Trading Standards
14:45-15:00 - Talk: Fraud against the Council - HCC SAFS
15:30 - Finish

***To be confirmed:* Rickmansworth - Friday 3rd July 2026**

1st Rickmansworth Scout Headquarters
32 Ebury Way, Rickmansworth, WD3 1AY

14:00-14:15 - Event open to public
14:15-15:15 - Talk: Cybercrime & Fraud Prevention - Herts Police
15:30 - Finish

Lost money or responded to a suspicious message, email, phone call, social media advert or website?

- 1. Report to www.actionfraud.police.uk | 0300 123 2040,**
- 2. Tell your bank, and**
- 3. Tell other relevant organisations (i.e. energy provider, DVLA, social media platform).**

If you've seen or received a suspicious email, phone call, message, social media advert or website, but you have not lost money or responded to it, here's how to report it: <https://stopthinkfraud.campaign.gov.uk>.

By reporting suspicious activity, you could help the authorities to remove it and prevent others from becoming a victim of fraud and cybercrime.